

Dr Bhatnagar explained the importance of books at the auditorium on Wednesday said books were available to mankind and for the majority of the people it was a part of everyday life. She said books were one of the basic necessities of life and it was also a simple pleasure. She added that a book was like a companion and best pastime.

She said books had been read for centuries and without them, today's human knowledge of our past, ancestors, culture and civilisation would have been impossible.

She said a book imparted knowledge and not only knowledge but wisdom of all kinds and simple letters that matter, instructions to recipes, theories to stories, to science and technology to engineering, news to history, to media to entertainment and the more we read, the more well-read we were. She said by reading a person gained immense knowledge through books, the more we read, the more exposed one were and ones attitude changed. She said one became an involved member of the society.

Uses of books are too many. Books introduce us into the best society; they bring us into the presence of the greatest minds that have ever lived. We hear what they said and we see them as if they were



Book Fair was inaugurated at the VSSD College on Wednesday.

Pioneer

really alive, we sympathise with them, enjoy with them and grieve with them. We become good, noble and civilised. They dispel darkness. They take us from gloominess to enlightenment. Books have played a pivotal role in the lives of all great men. They were not great but these books transformed them to dizzy heights of greatness.

She said for students they can have books on every branch of knowledge, whether it was science, art, psychology,

engineering, technology, literature, medicine etc, can be learnt through these books and were varied and plenty. She said books gave us comfort; they soothed the thumping heart and wavering mind. She said often books were meant for serious reading, and they were read for examination purposes. She said they were gone through for success in life.

She said there were books through which ones hunger for knowledge can be satisfied and said that these printed words,

bound in the form of books, can best guide one advice and philosophise.

Dr Bhatnagar said books built moral character and books had done us great good in the form of changing our attitude towards life and they had helped us and had been instrumental in our progress. She said books were a perennial source of truth, and bliss and without books no fresh ideas were possible and without fresh ideas no cultured society was possible.

BO directs banks to attend complaints at their level

KANPUR: The Banking Ombudsman, Supriya Patnaik while addressing the presspersons said there was a need to create more awareness among the masses and directed the banks that they should attend to the complaints of the customers at their level. She said since the bank failed to respond then the aggrieved party should move the Banking Ombudsman. She said this year the complaints were drastically reduced and expressed satisfaction that ATM card related frauds were rather negligible as compared to the last year.

She said complaints against SBI was on account of their large network and when considered on an average basis it was comparable with any other bank. She said as regards implementation of awards/advisories the track

record was very encouraging and all complaints against Urban Co-operative Banks could be diverted to CEPC, RBI Lucknow except cases of non payment of deposit on account of cancellation of licenses/imposition of special direction by RBI, CO. She made a fervent appeal to the mediapersons to help RBI to create awareness on BO Scheme, the BCSBI code of Commitment and the RBI Master Circular on Customer Service and also to help customers in lodging complaints with BO Kanpur. She gave a brief presentation on the salient features of the BO Scheme and the Annual Report with special emphasis on the grounds of complaint, reasons for rejection and the 'qualitative' improvement made in the disposal of complaints since March 2016. She

said during the year, 9,621 complaints were received of which 8753 were disposed of and 226 were pending for more than 2 months as on June 30, 2016 which constituted 1.2 per cent of the total complaints. She said there was marked improvement in resolution through conciliation and 'letter of satisfaction' and the decline in rejection rates.

It may be mentioned here that BO Kanpur received

9,621 complaints during the year 2015-16 and 589 complaints were brought forward from the previous year. Out of these, 8,753 complaints were disposed of during the year and 1,457 complaints remained pending as on June 30, 2016.

CORRIGENDUM PUBLIC NOTICE

With reference to the notice advertised on 24.08.2016, the date of Annual General Meeting of the Company is 24th September, 2016 instead of 24th September, 2014. The inconvenience caused is regretted.

CIN: L24241UP1981PLC005282
For Khandelwal Extractions Limited
Surabhi Pasari
(Company Secretary)

Place : Kanpur
Date : 24th August, 2016

भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

NOTICE INVITING E-TENDER No. N-61/2016-17

भारतीय विमानपत्तन प्राधिकरण की ओर से "Construction of Compound wall at Kolhapur Airport, Kolhapur" हेतु रु. 1601.65 लाख की अनुमानित लागत पर 18 (अठारह) माह की पूर्णता अवधि के साथ भारतीय विमानपत्तन प्राधिकरण के ई-निविदाकरण पोर्टल के माध्यम से मद्द दर ई-निविदाएं आमंत्रित की जाती हैं। ई-निविदा संख्या-1000017719 को ऑनलाइन बेचने की अंतिम तिथि 21.09.2016 को 1730 बजे तक है। विस्तृत जानकारी हेतु वेबसाइट www.aai.aero या <https://etender.aai.aero/irj/portal> पर लॉग ऑन करें। इस संबंध में आगे कोई भी स्पष्टीकरण/शुद्धि पत्र केवल भा.वि.प्रा. की वेबसाइट/पोर्टल पर ही डाला जाएगा।